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**Sent:** Saturday, January 10, 2009 9:59 AM

**To:** Chairman.Fleming; Commissioner.Clyburn; Commissioner.Whitfield; Commissioner.Wright;  
Commssioner.Hamilton@psc.sc.gov

**Subject:** 2006-92-WS

I am protesting the final order in this case issued on December 30, 2008. The subject of the case was a proposed rate increase by Carolina Water Service, a private Delaware corporation that provides water service in various locations throughout South Carolina.

The Public Service Commission originally rejected a settlement proposal cooked up by the Office of Regulatory Staff because so many consumers protested the bad service and undrinkable water provided by Carolina Water Service.

When the matter went to the South Carolina Supreme Court, I filed an amicus brief on behalf of my neighborhood, Forty Love Point (near Chapin, South Carolina). We did intervene in the court proceedings of this case. Your order is incorrect. Although the Supreme Court denied us the opportunity to be heard, we did submit affidavits from consumers, and we did file arguments in court against the rate increase. Please correct the order.

My question to you is this: if Forty Love Point chose to switch from Carolina Water Service to Columbia Water Service (now available in our area), how could we do this? I need someone to outline a procedure. Are we forced to bring a lawsuit? Can we argue this matter before the Public Service Commission? Would we be forced to pay some or all of the transition cost?

Let me add that the Office of Regulatory Staff has always argued against our interests and ignored our concerns. They are unable or unwilling to help us.

My goal is to lay out a proposal to my Homeowners Association spelling out how we could make this transition from CWS to Columbia Water Service. If you cannot answer this question, who can?

I am appalled that when faced with an inadequate water service that is privately owned (high prices, water with very high iron content, DHEC violations that remain unaddressed, no fire hydrants, sewage smell and backup, frequent boil water advisories, etcetera) our neighborhood can do nothing about it. Half a mile down the street from us, Village at Hilton has Columbia Water Service. They pay less for better water.

Please answer my questions. I knew nothing about the secret October 2008 hearing.

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